

# Third Resilience in Healthcare Masterclass 2017 – draft event timetable

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*Venue: De Vere Colmore Gate, Birmingham*

## **Monday 9<sup>th</sup> October**

9.30 - 10.00 - Delegate registration. Tea & coffee available

10.00-10.10 Welcome - Dr. Janet Anderson

### **Session 1 – Concepts and underpinnings**

10.15 – 11.15 Keynote Speaker Safety I and Safety II Professor Jeffrey Braithwaite

### **11.15-11.30 Refreshments**

11.30 – 12.15 Studying and understanding resilience Dr. Janet Anderson

12.15 - 12.30 Open forum discussion

### **12.30-13.30 LUNCH**

### **Session 2 – Tools and methods**

13.30-14.15 Clinical engagement with the Resilience Challenge video game Jennifer Jackson and Dr. Alastair Ross

14.15-15.00 Introduction to complex systems and FRAM Dr. Alastair Ross

15.00 – 15.45 Policy as imagined and practiced in the Emergency Department Dr. Jonathan Back

### **15.45 – 16.00 Refreshments**

### **Session 3 Applying resilience**

16.00 – 16.45 Dr. Duncan McNab Associate advisor to NHS Education for Scotland, Practising GP Journey into complexity – from reductionism to resilience

16.45 – 17.15 Open forum discussion

### **19.00 - 22.00 – Dinner & networking**

Dinner will be held at the Hotel La Tour, Birmingham. This is a short taxi ride or walk from central Birmingham.

## **Tuesday 10<sup>th</sup> October**

### **Session 4 – Learning from excellence**

9.30 – 10.30 Keynote speaker Dr. Adrian Plunkett

10.30 - 11 Open forum discussion

### **11.00 - 11.15 – Refreshments**

### **Session 5 Incorporating a Safety II perspective into current activities**

11.15-12.15 Clinical education from a Safety II perspective. Dr. Alastair Ross

12.15-13.00 Small group discussions and exercises

### **13.00 - 14.00 – Lunch break**

### **Session 6 Tools and methods Resilience Analysis Grid**

14.00 – 14.30 The Resilience Analysis Grid Matthew Alders

14.30 – 15.30 Facilitated small groups – applying the RAG

### **15.30-15.45 Refreshments**

15.45-16.20 - Expert panel discussion – where to from here? *Chair: Dr Janet Anderson*

16.20-16.30 - Concluding remarks and close - Dr Janet Anderson